

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Lee Berlinsky,

Complainant,

vs.

SBC Pacific Bell,

Defendant.

Case 02-12-005
(Filed December 3, 2002)

**ADMINISTRATIVE LAW JUDGE'S RULING
REQUESTING INFORMATION**

Further to my ruling dated January 9, 2003, the parties are directed to provide additional information as described below.

Information To Be Provided By Lee Berlinsky (Complainant)

In his complaint, Complainant states:

“My complaint is broad in its nature. It is (or part) a dispute over 2 items on my bill. One is from November 5, 2001, \$78.00. A second is from August 2002 (approx.) \$95.00.”

IT IS RULED that Mr. Berlinsky shall provide copies of the above bills and explain the details of his complaint. Failure to provide this information shall result in dismissal of the complaint for failure to comply with Rule 10. This information shall be provided no later than Friday, March 28, 2003.

Information To Be Provided By SBC Pacific Bell

The complaint refers to a November 14, 2001 letter to Pacific Bell, copy attached to the complaint, which states in part:

“I have requested [in part] that you refund \$120.00 charged to me several months ago for service (my phone line was fixed) and Refund ALL of the money you have charged me for your wiring guarantee back to 1998. I asked that this be removed approx two years ago. Your company put it back on. I estimate that this would come to \$130.00 to \$150.00. A total refund of about \$270.00”

IT IS RULED that SBC Pacific Bell shall provide information with regard to this issue. The Commission’s Informal Complaint files indicate that the issue of inside wiring was addressed by SBC Pacific Bell and a partial refund was provided. This information shall be provided no later than Friday, March 28, 2003.

Dated February 20, 2003, at San Francisco, California.

/s/ BERTRAM D. PATRICK

Bertram D. Patrick
Administrative Law Judge

CERTIFICATE OF SERVICE

I certify that I have by mail this day served a true copy of the original attached Administrative Law Judge's Ruling Requesting Information on all parties of record in this proceeding or their attorneys of record.

Dated February 20, 2003, at San Francisco, California.

/s/ CLAIRE JOHNSON
Claire Johnson

N O T I C E

Parties should notify the Process Office, Public Utilities Commission, 505 Van Ness Avenue, Room 2000, San Francisco, CA 94102, of any change of address to insure that they continue to receive documents. You must indicate the proceeding number on the service list on which your name appears.

The Commission's policy is to schedule hearings (meetings, workshops, etc.) in locations that are accessible to people with disabilities. To verify that a particular location is accessible, call: Calendar Clerk (415) 703-1203.

If specialized accommodations for the disabled are needed, e.g., sign language interpreters, those making the arrangements must call the Public Advisor at (415) 703-2074 or TTY# 1-866-836-7825 or (415) 703-5282 at least three working days in advance of the event.